

# Citywide Resources

**Mental Health Crisis Hotline**  
(215) 685-6440

**National Suicide & Crisis Lifeline**  
988

**Childline**  
(800) 938-0313

**DHS Hotline**  
(215) 683-4347

**Domestic Violence**  
(866) 723-3014

**Human Trafficking Hotline**  
(888) 373-7888

**Homeless Support Outreach**  
(215) 232-1984

**Social Security**  
1(800) 772-1213

**Philadelphia Division of Vital Records**  
(844) 228-3516

**School District**  
(215) 400-4000

**District Attorney's Office**  
(215) 686-8000

**Public Defender's Office**  
(215) 568-3190

**The ATTIC Youth Center (LGBTQA Resource)**  
(215) 545-4331

**CHOP Gender & Sexuality Development Program**  
(267) 426-5980

**Victim/Witness Services**  
215) 686-8027

**Private Criminal Complaints**  
215.686.8370



Justice is best served when the community, victim and youth receive balanced attention and all gain tangible outcomes from their interaction with juvenile probation. When crime occurs, it is not an isolated phenomenon, but affects the entire community. Consequently, there are three clients- the community, victim and offender- who will receive equal consideration in the Juvenile Justice System in order to reduce crime and restore order. Therefore, the mission of the Juvenile Justice System is to employ evidence-based practices, protect the community from delinquency, and impose accountability for offenses committed and restoration of the victim.



## **Philadelphia Juvenile Probation**

## **Community Relations Unit**

1501 Arch St. 10th Fl  
Philadelphia, PA 19102

# Making Connections

By building relationships with community agencies, community leaders, schools, religious institutions, and the Police Department, the Community Relations Unit (CRU) is able to bridge the gap between the community, the Juvenile Probation Department, and the youth that we serve.



The CRU works closely with Probation Officers to connect youth who are under court supervision with appropriate resources. We utilize the relationships formed with community agencies and resources to ensure that the youth and their families are aware of the vast opportunities and resources available to their communities.

# What We Do

- Develop relationships with individuals and organizations to help strengthen our communities and resources in an effort to deter and prevent juvenile crime, violence, and delinquency.
- Create community service opportunities for youth on court ordered supervision.
- Provide Evidence Based curriculum to youth on supervision.
- Enhance community engagement by attending and hosting community events (food drives, back to school drives, toy drives, resource fairs).
- Offer support by using a Balanced and Restorative Justice approach when working with victims, offenders, and the community.



# Connecting With CRU



## Juvenile Probation Contacts

Community Relations Unit  
215.686.7397

Juvenile Probation  
215.686.4103