

What You Say Is Confidential

Information provided by the person harmed can be told to the Police, District Attorney's Office and Juvenile Probation Department.

This information cannot be told to any other agency without the written consent of the person harmed or parents/legal guardian; if the person harmed is a minor.



If you are in need of further information, please contact:

***Alberta McCargo-James,
Director***

**Juvenile Probation
Victims Services Unit
1501 Arch Street ~ Room #937
Philadelphia, PA 19102-1508**

(215) 686-4069/7058



MISSION STATEMENT

The purpose of the Juvenile Probation Victim Services Unit is to reduce the effects of the crime by helping the person harmed and family members to rebuild and return to their lives through support, information and referrals.

We work hard to stop further harm to the person and family already harmed. We help with problems that are caused by their sudden participation in the juvenile justice system.

All people harmed will be treated with respect and in accordance to the law allowed to choose their level of participation in the juvenile justice system.

Grievance Process

At any time, the person harmed can file a complaint regarding the services provided or the violation of their rights as outlined in the Crime Victims Act.

To get additional information call
(215) 686-7058/7060.



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Room #937
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**(215) 686-7058/7060
fax# (215) 686-4286**

After 5:00pm messages can be left.

YOU HAVE A RIGHT . . .

- ✓ To receive basic information about services offered.
- ✓ To be notified of arrest from the police department.
- ✓ To be notified when the police department sends a complaint to the District Attorney's office.
- ✓ To be notified by the police department if the juvenile escapes from police custody.
- ✓ To be notified if the juvenile was released or held following an arrest.
- ✓ To be notified of an escape from a detention center and when caught.
- ✓ To submit a comment on diversion (including informal adjustment, consent decree, etc.).
- ✓ To submit oral/written victim impact statement that shall be included in reports and considered by the court when determining the disposition (sentencing) of a juvenile.
- ✓ To be accompanied to court events.
- ✓ To receive help in preparing, submitting and checking-up on restitution and/or crime victims compensation claims.

You have the right to ask . . .

- To receive notice of the date of discharge from a placement facility before the discharge.
- To receive notice of a home pass before the person arrested comes home for a visit.
- To be notified of an escape from a placement facility and when caught.
- To be notified of any move from one placement facility to another. You may also prepare a written comment.
- To be notified of any review hearings after the disposition (sentencing) and you may give written or verbal comment.
- To be notified when the case is closed.

In order for us to provide rights and services, we will need to have a current address and phone number at all times.

AVAILABLE SERVICES

- Advocacy
- Information about your case
- Notification of review hearings, home passes, discharge from institution, escapes, etc.
- Referral to other social service agencies
- Attend court with you
- A separate waiting area while at court
- Supportive Counseling
- Help with victim/witness intimidation (threats)
- Advocacy with the probation department to help in the collection of restitution
- Help with the filing of Crime Victims Compensation Claims
- Help in preparing written comments and objections.

What is Victims Compensation Assistance?

A program that receives monies from fines which can help the person harmed and their family, if qualified.

Some things that the program may help with are:

- ✚ Medical bills
- ✚ Counseling
- ✚ Loss of paycheck or support
- ✚ Stolen cash
- ✚ Funeral expenses in the case of a murder.

(Please call us to check if this program can help you)

The program DOES NOT cover:

- Pain and suffering
- Property Loss
- Car-related injuries, unless the injuries are from a crash with a drunk driver.

(Please call for a complete list of things that are not covered)

What is Restitution?

Re-payment of financial loss to the victim from the juvenile.

Restitution covers:

Medical bills, insurance deductibles, property loss, etc.

Restitution DOES NOT cover:

Pain and suffering.